

Oasis Wellness Center

terms of service

agreement

Your access to and use of Oasis Wellness Center's website, facilities and services "Services" is conditioned upon your acceptance of and compliance with these Terms. By accessing or using the Services you agree to these Terms. If you disagree with any part of the Terms, then you do not have permission to access the Services.

reservations

A credit card is required at the time of booking. We reserve the right to refuse or cancel your order at any time for reasons including but not limited to: product or service availability, errors in the description or price of the product or service, error in your order or other reasons. Clients can request to reserve a specific sauna, however specific room reservations are not guaranteed and based on scheduling and availability.

cancellations

Reservations can be cancelled up to 6 business hours prior without penalty. Reservations cancelled less than 6 business hours prior will be charged a fee based on service type:

Sauna and/or Cold Plunge: \$25 cancellation fee
Jade Massager: \$10 cancellation fee

Reservations made within the 6 business hour window have a 60-minute grace period. If cancelled after 60 mins of booking, the cancellation fee schedule above applies.

cold plunge room cleaning fee

Excessive flooding during a cold plunge session will result in a \$10 room cleaning fee. What constitutes excessive flooding will be determined at our sole discretion.

minors

We do not offer or provide Services to anyone under the age of 16. If you are an individual aged 16 or 17, then you may be eligible to receive Services provided your parent or legal guardian co-signs your Agreement (and consents to these Terms), takes primarily responsibility for all billing matters related to your account, and remains physically present at all times while you are receiving Services.

packages

Packages are pre-paid services with a 60-day expiration. It's the client's responsibility to track their expiration dates and remaining sessions. Expiration dates are not subject to extension under any circumstance.

indemnification and limitation of liability

You agree to defend, indemnify and hold harmless Oasis Wellness Center and their employees, contractors, agents, officers and directors, from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to attorney's fees), resulting from or arising out of a) your use and access of the Service or b) a breach of these Terms.

In no event shall Oasis Wellness Center, nor its directors, employees, partners, agents, suppliers, or affiliates, be liable for any indirect, incidental, special, consequential or punitive damages, including without limitation, loss of profits, data, use, goodwill, or other intangible losses, resulting from (i) your access to or use of or inability to access or use the Services whether based on warranty, contract, tort (including negligence) or any other legal theory, whether or not we have been informed of the possibility of such damage, and even if a remedy set forth herein is found to have failed of its essential purpose.

disclaimer

Your use of the Services is at your sole risk. The Services are provided without warranties of any kind, whether express or implied. Oasis Wellness Center, its subsidiaries and affiliates do not warrant that a) the Service will function or be available at any particular time; b) any errors or defects will be corrected; c) the results of using the Service will meet your requirements.

Oasis Wellness Center representatives and service providers are not medical professionals and are not responsible for the diagnosis, treatment, or management of health conditions or injuries. Clients with health conditions or injuries are to rely on the recommendations of their doctor or other medical professionals and are to use the Services only as approved or directed by such medical professionals.

governing law

These Terms shall be governed and construed in accordance with the laws of California, United States, without regard to its conflict of law provisions. Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable by a court, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us regarding our Services and supersede and replace any prior agreements we might have had between us regarding the Service.

changes

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. Revisions will be made available on our website. By continuing to access or use our Services

after any revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you are no longer authorized to use the Service.